# **Aaron Farrell**

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Dedicated professional with demonstrated strengths in customer service, time management, and trend tracking. Good at troubleshooting problems and building successful solutions. Excellent verbal and written communicator with strong background cultivating positive relationships and exceeding goals. Stays on top of demands in fast-paced environments by effectively using slow periods. Maintains organized, clean and safe work areas with diligent attention to important details. Reliable candidate ready to take on challenges in a position using problem-solving and task prioritization skills to help my team succeed.

## **Technical Skills**

Frontend: HTML5, CSS, jQuery, JavaScript, Bootstrap, AJAX, SASS,

Backend: MySQL, MongoDB, Express, ReactJS, Node, Handlebars, Firebase, AWS, Webpack, Gulp

## **Projects**

**HappyCamper (Trail Track)** | <a href="https://floating-shelf-98484.herokuapp.com">https://github.com/afarr002/TrailTrack</a> Repo Master/Collaborator

- Finds all National Parks Campsites in Colorado (with the intention to expand to all 50 states) so you can plan your camping adventures!
- Is the weather supposed to be bad in the area? Check out a list of our favorite adventure/hiking/camping books!
- Tools/Languages: CSS, JavaScript, Bulma, ExpressJS, NodeJS, RESTful APIs, Handlebars, MySQL

**Offline Editor** | https://offline-editor.herokuapp.com/ | https://github.com/afarr002/OfflineEditor Collaborator

- Stores text (with JavaScript coloring specificity) persistently to the application
- Is a PWA, can be downloaded and ran from Desktop/Home Screen
- Tools/Languages: JavaScript, NodeJs, ExpressJs, Babel, Webpack. IndexedDB

**Kick-It Bucket List** | https://kick-list002.herokuapp.com/ | https://github.com/afarr002/kick-list Collaborator

- Create a list of things you want to do, with a three tier "eagerness" ranking system for each item.
- Edit previous list items changing the text or the eagerness level, or deleting them as you complete them!
- Tools/Languages: JavaScript, NodeJs, ExpressJs, React, IndexedDB

## **Work Experience**

## **Vision Care Specialists**

05/2019 - 03/2020

Lead Optician Highlands Ranch, CO

- Managed office administrative, optical, and disposable supplies.
- Resolved employee, customer, and vendor issues using strong mediation and problem-solving techniques.
- Protected patients' personal health information in line with HIPAA standards by carefully following requirements.

- Implemented successful training and recognition programs to boost employee morale and reduce turnover.
- Maintained successful operations by overseeing 5 employees, monitoring performance and continuously eliminating knowledge gaps.
- Increased sales with multifaceted approaches involving employee coaching, customer service, and team motivation.
- Achieved operational, financial, and customer service targets consistently with well-balanced staff schedules and assignments.

**LensCrafters** 05/2016 - 05/2019

Assistant General Manager

Littleton, CO

- Assisted with record-keeper, payroll administration, and accounts payable.
- Supported upper management by translating directives into actionable front-line policies.
- Boosted productivity by removing process bottlenecks and keeping adequate resources for team needs and forecasted customer levels.
- Cultivated positive culture focused on employee empowerment, job satisfaction, and teamwork.
- Maintained successful operations by overseeing 15-20 employees, monitoring performance and continuously eliminating knowledge gaps.
- Delegated tasks and organized staff schedules to close gaps and maximize financial results.
- Achieved operational, financial, and customer service targets consistently with well-balanced staff schedules and assignments.
- Managed office administrative, optical, and disposable supplies.
- Protected patients' personal health information in line with HIPAA standards by carefully following requirements.

**Jason's deli** 05/2011 - 07/2016

Assistant General Manager

Littleton, CO

- Upheld customer service standards by empowering employees with training and personally handling advanced service and food quality issues.
- Maintained strict budget levels through effective labor and inventory cost controls.
- Maintained successful operations by overseeing 35-40 employees, monitoring performance and continuously eliminating knowledge gaps.
- Completed weekly and monthly inventories of food and other supplies.
- Tracked employee time and activities for restaurant records and bi-weekly payroll.
- Monitored operations by evaluating kitchen and front staff during both peak and off-peak hours.
- Updated records with new hire paperwork, updated tax forms, and termination documentation.
- Controlled company liability through proper food preparation techniques and safety standards
- Complied with health and fire codes with strong oversight of food storage, preparation and cleaning procedures.
- Oversaw special events and programs with on-site catering.
- Scheduled and received food and beverage shipments, checking delivery contents to verify product quality and quantity.

## Education

Denver University, Denver Full Stack Development Bootcamp Certificate